WalzCraft®

Download Instructions for WalzCraft's Digital Catalog

Download Instructions

Trouble Shooting

- You must download the digital catalog to your desktop or laptop computer.

- Cell phones and tablets will not support the file.

- Download the digital catalog within 30 days.

- After 30 days the link will expire and you will no longer be able to access the file.

- If this happens, contact our Customer Support Team to request a new link.

- However, once downloaded, the digital catalog will remain on your computer until you remove it.
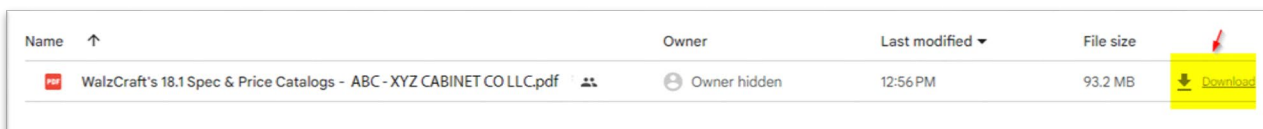
Download Instructions

Step 1:

- You were sent an email with a link to WalzCraft's digital catalog.
  - Open this email and left click once on the link, as seen below.

Digital Catalog Link (expires after 30 days) – ABC-XYZ CABINETS- Google Drive Folder

- Doing this will open a folder on Google Drive containing your catalog file, as seen below in Step 2.
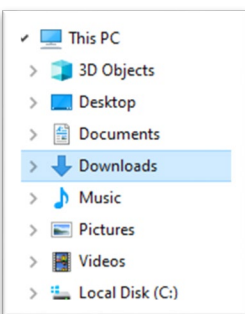
Step 2:

- Hover your mouse anywhere over the file and you will see the **Download** option appear.
- Left click once on **Download** to start the download process.
- Be patient, as this is a large file. It may take a few minutes for the process to begin.
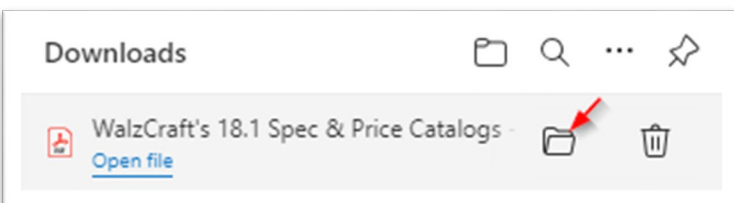
Name ↑		Owner	Last modified ▾	File size	
WalzCraft's 18.1 Spec & Price Catalogs - ABC - XYZ CABINET CO LLC.pdf		Owner hidden	12:56 PM	93.2 MB	Download

Step 3:

- Once the process begins, depending on your computer's settings, one of two things will happen.
  - Option 1: The file will automatically download to the default Downloads folder on your computer (or whichever folder you have set as the default).
  - Option 2: Your computer will ask you for a download location.

This PC
- 3D Objects
- Desktop
- Documents
- Downloads
- Music
- Pictures
- Videos
- Local Disk (C:)

Step 4:

- Once download is complete, you will see this **Downloads Pop-Up.**
  - Do not click on Open File. Instead, left click on the image of the folder.
  - This will open the folder on your computer that now contains the downloaded catalog.

Downloads

WalzCraft's 18.1 Spec & Price Catalogs -
Open file

Step 5:
- Once this folder opens and you see the catalog file, double click on the file to open it.
    - At this point, you will be prompted to enter a password. Your password is noted in the email you were sent containing the digital catalog link.
    - Once you enter the password, the catalog will open with your computer's default PDF reader.
    - We recommend using **Adobe Reader** or **Foxit PDF Reader**.

END

Trouble Shooting

Where's the download button?
- Once you've clicked on the link in your email and google drive has opened, you will see the file listed that you need to download.
- Hovering your mouse over the file name should cause the download button to appear.

I just downloaded the file. Where did it go?
- This will be determined by your computer's default settings for downloading files.
    - The file will automatically be sent to your default download folder,
        - ***OR***
    - You will be given the option to choose an alternative location.

Don't see your bookmarks?
- If you are not seeing the bookmarks, then you are most likely not viewing the downloaded PDF.
- The PDFs properties are set to have the bookmarks displayed on the left side of the screen whenever the downloaded PDF is opened.
- Make sure you have downloaded the catalog from the link you received via email, and have opened it from the folder it was downloaded to on your computer.
- Opening the catalog from a web browser will not give you the full functionality of the interactive catalog.
- Opening or downloading sections of the catalog from our website will not give you the full functionality of the interactive catalog.